

Insulated Glass Limited Warranty

Columbia Commercial Building Products, LLC will warranty insulated glass units to the first retails purchases that, under normal conditions, and with the proper installation and glazing, have material obstruction of vision resulting from film formation or dust collection between the interior glass surfaces breaches of implied warranties of merchantability and fitness of purpose, if any, of Columbia Commercial Building Products sealed insulated glass units shall not occur for a period of 10 (Ten) years from the date of manufacture. Our maximum liability under this warranty shall be limited solely to the delivery of the replacement unit to the shipping point nearest the place of installation. As a precondition to warranty service, written notice of any warranty claim must be given to us not later than 90 days after material obstruction of vision has occurred. We reserve the right to reject any warranty claims made. Your notice should tell us where the unit was purchased, the date of purchase and the name of the glazier install, and your telephone number where we can reach you for additional information.

It is a precondition of this warranty that CCBP sealed insulated glass units be installed in accordance with industry standard instructions. All glazing materials used in conjunction with the unit must also have a warranty life of at least 10 (Ten) years from the date of glazing.

This warranty is the only warranty made, and it is expressly in lieu of all other warranties and under no circumstances whatsoever shall be liable in any way for incidental or consequential damages of any kind.

Insulated glass units exceeding 50 sq. ft. in size are sold without warranty against seal failure.

Columbia Commercial Building Products, LLC position on the use of retrofit films is that we will not warranty against glass breakage or seal failure. The potential of glass breakage should be reviewed with the film supplier or design professional.

Replacement units are warrantied from the balance of the original 10 (Ten) year period. Specifically, Columbia Commercial Building Products, LLC assumes no responsibility for glass breakage after delivery or for thermal breakage after installation or for failure of product on account of improper usage, abuse, or faulty installation or specification of product in improper design or inadequate building construction. Cartwheeling and/or other improper handling methods preparatory to glazing are expressly prohibited as is installation in sloped glazing when snow load and water accumulation may be expected to occur as a result of climatic or environmental conditions.

This warranty gives you specific legal rights. You also have implied warranty rights. In the event of a problem with warranty service or performance, you may be able to go to a small claims court, a state court. This warranty does not apply for materials not paid in full.